



LEARNING COMES TO LIFE IN PURSUIT OF EXCELLENCE

# HCC 2011 Non Completer Survey

*Office of the Institutional Effectiveness and Planning 2012*

# Halifax Community College

## SURVEY SUMMARY (2011 Non Completer Survey)

### Percentage Satisfaction (Very Satisfied /Satisfied) in the following areas:

1.	Quality of instruction in program area courses	= 91.1%
2.	Quality of instruction in other courses	= 90.0%
3.	<b>Overall quality of academic programs</b>	<b>= 92.2%</b>
4.	Quality of academic advising	= 85.4%
5.	Quality of registration	= 84.1%
6.	Quality of Admissions	= 91.0%
7.	Quality of student activities	= 77.5%
8.	Quality of Campus Security	= 89.9%
9.	<i>“Do you plan to re-enroll at HCC next semester/year?”</i> YES responses	= 55.7%
10.	<i>“Which of the following best describes why you are not currently enrolled at HCC:”</i> Work conflict	=31.6%
11.	<i>“Are you currently employed or pursuing education at another community college of university?”</i>	
	<i>a). Employed</i>	=38.9%
	<i>b). Enrolled at another community college or university</i>	=15.8%
	- Neither “a” or “b”	=50.5%
12.	<b>“If you were to begin again would you choose to attend HCC?”</b> YES responses	<b>=77.9%</b>
	<b>Overall quality of HCC</b>	<b>= 92.1%</b>

**1. Do you plan to re-enroll at HCC during the next year?**

<b>ANSWER OPTIONS</b>	<b>Response Count</b>	<b>RESPONSE PERCENT</b>
Yes	54	55.7%
No	27	27.8%
Not Sure	16	16.5%
<i>Answered question</i>	97	
<i>Skipped question</i>	2	

**2. Which of the following best describes why you are not currently enrolled at HCC**

<b>ANSWER OPTIONS</b>	<b>Response Count</b>	<b>RESPONSE PERCENT</b>
Accomplished my reasons for attending	1	1.8%
Schedule conflicts	6	10.5%
Courses that I need are not currently being offered	4	7.0%
Attending another community college or university	6	10.5%
Work conflict	18	31.6%
Financial reasons	11	19.3%
Family/personal reasons	12	21.1%
other	16	28.1%
<i>Answered question</i>	57	
<i>Skipped question</i>	42	

(Examples of “*others*”- “Live in Rocky Mount, long drive,” “moved,” “Staff with attitude,” “moving to Greensboro” “Hurricane,” “Homeless,” “Pregnant and sick” “Accident,” “Attending ECSU,” “Funding issue with REA State Program,”)

3. *How would you rate the following?*

<b>ANSWER OPTIONS</b>	<b>Very Satisfied</b>	<b>Satisfied</b>	<b>Dissatisfied</b>	<b>Very Dissatisfied</b>	<b>Don't Know</b>	<b>Response Count</b>	<b>PERCENT VERY SATISFIED /SATISFIED</b>
Quality of instruction in program areas courses	34	48	4	1	3	90	<b>91.1%</b>
Quality of instruction in other courses	33	48	4	2	3	90	<b>90.0%</b>
Overall quality of academic programs	35	48	2	1	4	90	<b>92.2%</b>
Quality of Academic Advising	32	44	8	1	4	89	<b>85.4%</b>
Quality of Learning Resources Center (LAC)	32	42	1	1	13	89	<b>83.2%</b>
Quality of Registration	31	43	6	5	3	88	<b>84.1%</b>
Quality of Admissions	31	50	2	3	3	89	<b>91.0%</b>
Quality of Student Activities	27	42	2	1	17	89	<b>77.5%</b>
Quality of Campus Security	32	48	2	1	6	89	<b>89.9%</b>
Overall quality of the college	36	48	3	1	3	89	<b>92.1%</b>
<i>Answered question</i>						<i>90</i>	
<i>Skipped question</i>						<i>9</i>	

4. Are you currently employed or pursuing education at another community college or university?

ANSWER OPTIONS	Response Count	RESPONSE PERCENT
Employed	37	38.9%
Enrolled at another community college or university	15	15.8%
Neither	48	50.5%
<i>Answered question</i>	86	
<i>Skipped question</i>	0	

5. If you were to begin again, would you choose to attend HCC?

ANSWER OPTIONS	Response Count	RESPONSE PERCENT
Yes	74	77.9%
No	13	13.7%
Not Sure	8	8.4%
<i>Answered question</i>	86	
<i>Skipped question</i>	0	

**Comments**

1. Little hectic because didn't know the process. Once that was taken care of everything was fine. Everyone was nice.
2. Would like to continue at HCC if arrangement could be made for online classes (moving to Greensboro).
3. Moved to Virginia because of job offer. Had great experiences at HCC.
4. Was lied to about information
5. Could not find Advisor. Had to get someone else. They had no clue why the advisor was not there because she did not call or say anything.
6. Nash has a night BLET class and will attend Nash.
7. Dropped from English and will not return.
8. Nash Electrically (program not offered at HCC)
9. Academic Advising needs improvement.
10. Could be better Security