

HCC 2009 FALL STUDENT SATISFACTION SURVEY

(On-site students = 1190. Total respondents = 771. Response rate = 64.79%)

1. Have most of the faculty with whom you have been in contact seemed genuinely interested in their students?

	Percent
Always	51.9
Usually	44.8
Seldom	3.2
Never	0.1
Total	100.0

2. Have your outside-of-class interactions with faculty had a positive influence on your personal growth, values, and attitudes?

	Percent
Always	42.1
Usually	44.4
Seldom	10.4
Never	3.1
Total	100.0

3. The availability of academic advisors

	Percent
Excellent	37.6
Good	41.8
Satisfactory	15.3
Poor	3.0
Not applicable	2.3
Total	100.0

4. Your current academic advisor

	Percent
Excellent	50.1
Good	32.8
Satisfactory	10.6
Poor	3.9
Not applicable	2.6
Total	100.0

5. The help you receive from your advisor

	Percent
Excellent	49.5
Good	31.5
Satisfactory	12.0
Poor	4.2
Not applicable	2.7
Total	100.0

6. The overall effectiveness of instruction

	Percent
Excellent	40.7
Good	43.4
Satisfactory	13.7
Poor	1.1
Not applicable	1.1
Total	100.0

7. techniques and methods

	Percent
Excellent	39.3
Good	44.9
Satisfactory	13.6
Poor	1.5
Not applicable	0.7
Total	100.0

8. Distance Learning classes

	Percent
Excellent	30.0
Good	37.6
Satisfactory	17.5
Poor	3.6
Not applicable	11.3
Total	100.0

9. Grading procedures

	Percent
Excellent	33.2
Good	45.7
Satisfactory	16.7
Poor	3.0
Not applicable	1.4
Total	100.0

10. Feedback from faculty pertaining to your academic performance

	Percent
Excellent	36.1
Good	42.2
Satisfactory	15.3
Poor	4.9
Not applicable	1.5
Total	100.0

11. Feedback from faculty response(s) to your e-mails and/or phone calls

	Percent
Excellent	34.2
Good	35.7
Satisfactory	18.3
Poor	6.1
Not applicable	5.6
Total	100.0

12. The professional dress of faculty

	Percent
Excellent	46.9
Good	40.8
Satisfactory	10.0
Poor	0.7
Not applicable	1.6
Total	100.0

13. Do you receive midterm progress reports from your instructors?

	Percent
Yes	73.0
No	27.0
Total	100.0

14. Are midterm progress reports completed by faculty in a timely manner?

	Percent
Yes	75.4
No	24.6
Total	100.0

15. Do you think faculty are involved in students' activities?

	Percent
Yes	85.0
No	15.0
Total	100.0

16. The Admissions Office

	Percent
Excellent	34.4
Good	42.7
Satisfactory	15.8
Poor	1.5
Not applicable	5.6
Total	100.0

17. Switchboard services

	Percent
Excellent	29.5
Good	35.8
Satisfactory	14.5
Poor	1.4
Not applicable	18.8
Total	100.0

18. Counseling services

	Percent
Excellent	28.4
Good	32.1
Satisfactory	14.1
Poor	2.2
Not applicable	23.1
Total	100.0

19. The HCC college catalog

	Percent
Excellent	31.9
Good	40.7
Satisfactory	14.2
Poor	1.9
Not applicable	11.3
Total	100.0

20. The HCC Student Handbook

	Percent
Excellent	33.1
Good	39.1
Satisfactory	13.6
Poor	1.9
Not applicable	12.3
Total	100.0

21. The ASSET Placement Test

	Percent
Excellent	28.3
Good	35.7
Satisfactory	18.8
Poor	3.3
Not applicable	13.9
Total	100.0

22. The Placement Testing Office

	Percent
Excellent	30.6
Good	34.8
Satisfactory	17.2
Poor	3.0
Not applicable	14.3
Total	100.0

23. The Financial Aid Office

	Percent
Excellent	36.6
Good	34.3
Satisfactory	13.4
Poor	4.8
Not applicable	10.8
Total	100.0

24. The Cashier's Office

	Percent
Excellent	38.5
Good	42.1
Satisfactory	14.4
Poor	1.8
Not applicable	3.3
Total	100.0

25. The Registrar's Office

	Percent
Excellent	38.2
Good	39.1
Satisfactory	14.1
Poor	1.9
Not applicable	6.7
Total	100.0

26. Campus bulletin boards

	Percent
Excellent	27.4
Good	37.6
Satisfactory	18.9
Poor	4.7
Not applicable	11.4
Total	100.0

27. Developmental math courses

	Percent
Excellent	26.5
Good	30.6
Satisfactory	15.1
Poor	2.5
Not applicable	25.4
Total	100.0

28. Developmental English courses

	Percent
Excellent	27.5
Good	28.8
Satisfactory	8.7
Poor	0.8
Not applicable	34.2
Total	100.0

29. ACA courses

	Percent
Excellent	30.6
Good	28.3
Satisfactory	13.3
Poor	4.8
Not applicable	23.0
Total	100.0

30. New Student Orientation

	Percent
Excellent	30.0
Good	33.1
Satisfactory	15.5
Poor	3.3
Not applicable	18.2
Total	100.0

31. After attending New Student Orientation, how would you rate your confidence level toward becoming a successful student?

	Percent
Excellent	26.8
Good	39.1
Satisfactory	13.6
Poor	1.7
Not applicable	18.8
Total	100.0

32. Was your initial class schedule appropriate for your first semester at HCC?

	Percent
Yes	90.9
No	9.1
Total	100.0

33. Did you take a developmental math course?

	Percent
Yes	58.6
No	41.4
Total	100.0

34. Did you take a developmental English course?

	Percent
Yes	50.9
No	49.1
Total	100.0

35. Did you take any ACA courses?

	Percent
Yes	70.5
No	29.5
Total	100.0

36. Did you attend New Student Orientation?

	Percent
Yes	75.0
No	25.0
Total	100.0

37. Do you know the registration process?

	Percent
Yes	90.9
No	9.1
Total	100.0

38. Do you know the drop/add procedures?

	Percent
Yes	85.0
No	15.0
Total	100.0

39. Do you know whom to contact when you're considering dropping a class?

	Percent
Yes	84.2
No	15.8
Total	100.0

40. Do you know the appeal and grievance procedures?

	Percent
1	60.9
2	39.1
Total	100.0

41. Do you use the HCC website to read about HCC in the news?

	Percent
Yes	75.2
No	24.8
Total	100.0

42. Do you know the Wellness Center is open and free to students?

	Percent
Yes	64.7
No	35.3
Total	100.0

43. Do you use the Wellness Center?

	Percent
Yes	30.3
No	69.7
Total	100.0

44. Are you able to find convenient parking on campus?

	Percent
Yes	80.6
No	19.4
Total	100.0

45. Are you enrolled in Student Support Services?

	Percent
Yes	26.7
No	73.3
Total	100.0

46. Are you a member of the Freedom to Learn (P.R.I.D.E.) program?

	Percent
Yes	13.8
No	86.3
Total	100.0

47. Are sufficient tutoring services available to you?

	Percent
Yes	63.7
No	36.3
Total	100.0

48. Student Support Services?

	Percent
Excellent	24.7
Good	25.1
Satisfactory	11.1
Poor	1.8
Not applicable	37.4
Total	100.0

49. Disability services?

	Percent
Excellent	13.8
Good	18.4
Satisfactory	9.0
Poor	1.7
Not applicable	57.1
Total	100.0

50. The professional dress of staff?

	Percent
Excellent	36.6
Good	39.8
Satisfactory	13.9
Poor	1.0
Not applicable	8.7
Total	100.0

51. Do you think that all students have equal opportunities at HCC?

	Percent
Always	45.5
Usually	43.7
Seldom	7.2
Never	3.6
Total	100.0

52. Are you encouraged to get involved in activities that help others?

	Percent
Always	35.7
Usually	40.7
Seldom	14.6
Never	9.0
Total	100.0

53. Are you satisfied with your academic experiences?

	Percent
Always	41.9
Usually	48.5
Seldom	7.5
Never	2.1
Total	100.0

54. In what areas have you received tutorial help?

English

	Percent
no	89.4
yes	10.6
Total	100.0

Computers

	Percent
no	92.1
yes	7.9
Total	100.0

Health Sciences

	Percent
no	94.3
yes	5.7
Total	100.0

Math

	Percent
no	75.2
yes	24.8
Total	100.0

Humanities

	Percent
no	97.2
yes	2.8
Total	100.0

Social Sciences

	Percent
no	97.4
yes	2.6
Total	100.0

55. In which of the following areas do you think you need mentoring assistance?

Advising

	Percent
no	88.3
yes	11.7
Total	100.0

Tutoring

	Percent
no	77.9
yes	22.1
Total	100.0

Career Planning

	Percent
no	71.2
yes	28.8
Total	100.0

Guidance

	Percent
no	88.5
yes	11.5
Total	100.0

56. Are bookstore hours convenient for your schedule?

	Percent
Always	50.8
Usually	44.2
Seldom	3.3
Never	1.7
Total	100.0

57. Is the bookstore staff helpful in locating the required course materials?

	Percent
Always	65.2
Usually	31.4
Seldom	1.9
Never	1.4
Total	100.0

58. Are your textbooks available in the bookstore during the first week of class?

	Percent
Always	39.0
Usually	49.6
Seldom	8.9
Never	2.5
Total	100.0

59. Are return policies clearly stated/posted?

	Percent
Yes	88.3
No	11.7
Total	100.0

60. How often do you use library resources?

	Percent
Always	25.9
Usually	28.9
Seldom	33.6
Never	11.6
Total	100.0

61. Are the library hours of operation convenient for your schedule?

	Percent
Always	49.3
Usually	42.9
Seldom	4.6
Never	3.2
Total	100.0

62. Is library staff able to assist you when you seek information?

	Percent
Always	53.4
Usually	38.8
Seldom	5.4
Never	2.4
Total	100.0

63. For what purpose(s) do you use the HCC library?

Studying

	Percent
no	66.4
yes	33.6
Total	100.0

Reading

	Percent
no	82.9
yes	17.1
Total	100.0

Coursework

	Percent
no	50.5
yes	49.5
Total	100.0

Research

	Percent
no	55.0
yes	45.0
Total	100.0

64. How often do you use the computers in the ERC?

	Percent
Always	16.5
Usually	26.8
Seldom	36.1
Never	20.7
Total	100.0

65. Are the library hours of operation convenient for your schedule?

	Percent
Always	40.9
Usually	45.9
Seldom	5.9
Never	7.3
Total	100.0

66. Is library staff able to assist you when you seek information?

	Percent
Always	42.4
Usually	42.6
Seldom	6.8
Never	8.1
Total	100.0

67. For what purpose(s) do you use the HCC library?

Coursework

	Percent
no	30.9
yes	69.1
Total	100.0

MySpace/Facebook

	Percent
no	82.6
yes	17.4
Total	100.0

Personal Email

	Percent
no	81.4
yes	18.6
Total	100.0

Music/Videos

	Percent
no	96.9
yes	3.1
Total	100.0

Employment Info

	Percent
no	90.2
yes	9.8
Total	100.0

68. How often do you use the resources and computers in the LAC?

	Percent
Always	27.5
Usually	24.6
Seldom	30.2
Never	17.7
Total	100.0

69. Are the LAC hours of operation convenient for your schedule?

	Percent
Always	47.3
Usually	42.1
Seldom	4.3
Never	6.3
Total	100.0

70. Is the LAC staff able to assist you when you seek help?

	Percent
Always	56.2
Usually	33.8
Seldom	4.1
Never	5.9
Total	100.0

71. For what purpose(s) do you use the LAC?

Coursework

	Percent
no	31.5
yes	68.5
Total	100.0

Make-up Testing

	Percent
no	78.4
yes	21.6
Total	100.0

Media Assignments

	Percent
no	81.8
yes	18.2
Total	100.0

Internet Research

	Percent
no	67.8
yes	32.2
Total	100.0

Course Related Email

	Percent
no	84.7
yes	15.3
Total	100.0

Disability Accommodations

	Percent
no	98.2
yes	1.8
Total	100.0

72. Do you feel welcome at Halifax Community College?

	Percent
Always	57.5
Usually	36.3
Seldom	5.0
Never	1.2
Total	100.0

73. Does the environment foster your personal growth and academic development?

	Percent
Always	41.1
Usually	48.2
Seldom	8.5
Never	2.2
Total	100.0

74. Do you receive personal attention at HCC?

	Percent
Always	32.5
Usually	41.2
Seldom	17.3
Never	9.0
Total	100.0

75. Is the temperature in classrooms/labs comfortable?

	Percent
Always	25.0
Usually	48.9
Seldom	20.1
Never	6.0
Total	100.0

76. Is the lighting in classrooms/labs adequate?

	Percent
Always	40.4
Usually	50.3
Seldom	7.9
Never	1.4
Total	100.0

77. Is the furniture in classrooms/labs adequate?

	Percent
Always	35.3
Usually	49.9
Seldom	11.1
Never	3.6
Total	100.0

78. Is the electronic equipment in classrooms/labs sufficient?

	Percent
Always	37.9
Usually	51.5
Seldom	7.9
Never	2.6
Total	100.0

79. Is the audio/visual equipment in classrooms/labs sufficient?

	Percent
Always	37.4
Usually	52.2
Seldom	8.1
Never	2.4
Total	100.0

80. Is seating availability in classrooms/labs adequate?

	Percent
Always	48.9
Usually	43.5
Seldom	4.7
Never	2.9
Total	100.0

81. Is there a positive, friendly atmosphere among students?

	Percent
Always	42.3
Usually	47.9
Seldom	7.7
Never	2.1
Total	100.0

82. Are there enough places at HCC that offer quiet space for study?

	Percent
Always	41.0
Usually	40.4
Seldom	13.0
Never	5.6
Total	100.0

83. Have you developed friendships with other students since coming to HCC?

	Percent
Yes	91.4
No	8.6
Total	100.0

84. How would you rate the academic atmosphere at HCC?

	Percent
Excellent	25.3
Good	50.8
Satisfactory	20.4
Poor	2.5
Not applicable	1.0
Total	100.0

85. What is your current employment status?

	Percent
Unemployed	45.6
Full time	22.8
Part time on campus	6.0
Part time off campus	25.7
Total	100.0

86. Is your job related to your major field of study at HCC?

	Percent
Yes	23.6
No	32.9
Unemployed	43.6
Total	100.0

87. What best describes the type of work you do?

	Percent
Unemployed	39.6
Self-employed	3.6
Skilled labor	5.5
Unskilled labor	3.5
Clerical work	4.5
Professional work	4.8
Government work	1.7
Social work	1.5
Health care	10.9
Education	5.5
Managerial	1.0
Ministerial	0.4
Other	17.4
Total	100.0

88. Do you think your degree will help you in your work?

	Percent
Definitely	67.4
Probably	21.1
Probably not	6.1
Definitely not	5.4
Total	100.0

89. Do you think your degree will help you to obtain work?

	Percent
Definitely	78.3
Probably	17.5
Probably not	3.1
Definitely not	1.1
Total	100.0

90. Do you feel HCC is preparing you for your chosen field of work?

	Percent
Definitely	66.4
Probably	27.2
Probably not	4.6
Definitely not	1.8
Total	100.0

91. Do you feel safe on the HCC campus?

	Percent
Always	42.8
Usually	48.0
Seldom	6.1
Never	3.2
Total	100.0

92. Is the lighting adequate in the parking lots and walkways?

	Percent
Always	39.0
Usually	45.9
Seldom	9.8
Never	5.3
Total	100.0

93. Is security adequate for policing the parking lots?

	Percent
Always	40.4
Usually	42.5
Seldom	11.2
Never	5.9
Total	100.0

94. Do you know how to contact security?

	Percent
Yes	51.2
No	48.8
Total	100.0

95. Do you know where the security office is located?

	Percent
Yes	55.3
No	44.7
Total	100.0

96. Has security been of assistance when you have asked for help?

	Percent
Yes	77.9
No	22.1
Total	100.0

97. In which of the following places/areas do you have access to and regularly use a computer?

Home

	Percent
no	21.7
yes	78.3
Total	100.0

Public library

	Percent
no	81.1
yes	18.9
Total	100.0

HCC

	Percent
no	49.0
yes	51.0
Total	100.0

Work

	Percent
no	88.9
yes	11.1
Total	100.0

Friend's or relative's house

	Percent
no	83.2
yes	16.8
Total	100.0

Other

	Percent
no	97.4
yes	2.4
church	0.1
Total	100.0

98. What type of internet access do you have at your place of residence?

	Percent
Low speed (i.e. dial up)	9.5
High speed (i.e. DSL, cable)	75.9
No internet access	14.6
Total	100.0

99. How would you rate the information technology resources and services provided by HCC?

	Percent
Excellent	30.8
Good	44.8
Satisfactory	17.4
Poor	2.1
Not applicable	4.9
Total	100.0

100. Do you have difficulty with transportation to college?

	Percent
Yes	17.3
No	82.7
Total	100.0

101. Do you think there should be a dress code for students?

	Percent
Yes	25.2
No	74.8
Total	100.0

102. Would you recommend others to attend HCC?

	Percent
Yes	91.8
No	8.2
Total	100.0

103. Is HCC what you expected it to be when you applied for admission?

	Percent
Yes	80.1
No	19.9
Total	100.0

104. Are you satisfied that you made the right decision in choosing to attend HCC?

	Percent
Yes	90.9
No	9.1
Total	100.0

105. Are you planning to enroll at HCC for spring 2010?

	Percent
Yes	89.9
No	10.1
Total	100.0

106. If you're not continuing your education at HCC, what are your reasons for not returning?

Accomplished my reasons for attending

	Percent
no	90.1
yes	9.9
Total	100.0

Work conflict

	Percent
no	95.4
yes	4.6
Total	100.0

Schedule conflicts

	Percent
no	97.3
yes	2.7
Total	100.0

Financial reasons

	Percent
no	95.0
yes	5.0
Total	100.0

Courses that I need are not currently being offered

	Percent
no	96.9
yes	3.1
Total	100.0

Family/personal reasons

	Percent
no	96.2
yes	3.8
Total	100.0

Attending another college or university

	Percent
no	92.3
yes	7.7
Total	100.0

Other

	Percent
no	93.6
yes	6.4
Total	100.0

107. Do you feel that HCC is preparing you well for your future career?

	Percent
Definitely	54.2
Probably	40.3
Probably not	4.6
Definitely not	0.8
Total	100.0

108. Is it important that you graduate from college?

	Percent
Definitely	89.3
Probably	8.8
Probably not	1.4
Definitely not	0.6
Total	100.0

109. How satisfied are you with your overall experience at HCC?

	Percent
Very dissatisfied	14.8
Dissatisfied	4.5
Satisfied	55.5
Very satisfied	25.2
Total	100.0

110. What is your gender?

	Percent
Male	30.8
Female	69.2
Total	100.0

111. What is your age?

	Percent
Under 18	3.2
21-23	13.3
31-40	17.5
Over 50	4.7
18-20	30.8
24-30	19.8
41-50	10.8
Total	100.0

112. What is your race?

	Percent
Black, Non-Hispanic	46.9
Asian/Pacific Islander	1.3
White, Non-Hispanic	44.8
Native American	2.4
Hispanic	1.4
Other	3.2
Total	100.0

113. What is your current enrollment status?

	Percent
Full time	78.1
Part time	21.9
Total	100.0

114. When do you usually attend classes?

	Percent
Day	67.2
Evening	6.6
On-line	2.4
Combination	23.8
Total	100.0

115. What is your current academic class?

	Percent
1st Year Freshman	46.4
2nd Year Sophomore	41.1
Non-Degree	12.5
Total	100.0

116. What is your family/household income?

	Percent
\$4,999 or less	24.8
\$10,000 to \$14,000	12.9
\$20,000 or more	35.3
\$5,000 to \$9,000	9.3
\$15,000 to \$19,000	17.7
Total	100.0

117. What form(s) of financial aid do you receive?

None

	Percent
no	78.7
yes	21.3
Total	100.0

State Grant

	Percent
no	95.5
yes	4.5
Total	100.0

Scholarship

	Percent
no	90.9
yes	9.1
Total	100.0

Other

	Percent
no	92.5
yes	7.5
Total	100.0

Pell Grant

	Percent
no	36.4
yes	63.6
Total	100.0

VA Benefits

	Percent
no	98.2
yes	1.8
Total	100.0

Job Reimbursement

	Percent
no	98.9
yes	1.1
Total	100.0

118. Did you save money for college costs before coming to HCC?

	Percent
Yes	32.0
No	68.0
Total	100.0

119. In what county do you reside?

	Percent
Halifax	68.6
Edgecombe	0.6
Warren	2.8
Northampton	21.2
Nash	2.1
Other	4.8
Total	100.0

120. What is your goal in attending HCC?

	Percent
Obtain 2 yr degree and enter workforce	45.4
Update skills for current job	2.1
Obtain 2 yr degree and transfer to 4 yr college	27.8
Prepare for a different job	2.5
Obtain diploma or certificate	11.5
Personal interest/enrichment	0.7
Take courses and transfer to 4 yr college	7.3
Prepare for first job	1.1
Improve reading, writing and math skills	1.5

Total	100.0
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Question 121: Do you have any other comments about your experiences at HCC or suggestions?

- #62. Is the library staff able to assist in seeking information? I answered usually because whenever I have needed assistance I have been helped. However the staff does not exactly make me feel welcome and wanting to come back anytime soon. Perhaps if they wouldn't mind being a little bit nicer or more cheerful then I wouldn't mind using their services more often. Overall I think college is helpful and good for most students. I myself went to a university last year and it was pretty hard at times. Since I have experience at both a university and now a community college, I feel comfortable in saying that in some areas you have prepared students for a 4-year university. In other areas, it seems as if the subject/issue may need some more work. Of course this all depends on the university one plans to attend...overall I enjoy attending HCC though.
- there needs to be some kind of updates to the medical office administration program. HCC does not compete with what most community colleges have to offer. 2. The LAC is too small to accommodate the number of students it serves. 3. Some of the instructors are not friendly and are not easy to approach when you have a problem with students. the staff needs to take a conflict resolution course.
- ACA are really fun.
- ACA class should not switch to online after half a semester. In my line of work it is difficult to get on line everyday like you are expected to do.
- academic advisor was very difficult to get in contact with and it should not be that way. Course schedules should be available to students sooner than they are.
- advisor came to workplace with materials on medical office courses to find out if we would be interested in night classes. This has changed my life and improved my self esteem. My advisor always available to assist answer emails and calls fast. Wish all my teachers were like my advisor have learned so much in her class.
- advisor is excellent. Always available to assist and offer encouragement. There to talk when everything goes upside down. So nice. She is main reason do not quit. Always telling me I can do it, slow down fewer classes but not give up, glad she is my advisor. need more teachers like her.
- advisors never call you back. Very very difficult to touch with them for registration.
- all chairs are hard and cold, rooms are cold at night.
- coming to HCC has improved my self-esteem as student. It has provided the necessary materials and skills that I am able to attain good grades in my course of students.
- complaints of a paper shortage but there does not seem to be a problem with it for this. Paper could have been conserved by printing front and back or done on line.

- don't give surveys to BLET because we do not know what is going on with the rest of the classes. It is difficult to answer questions when they are pertaining to courses or the HCC environment.
- dress codes for students should be enforced.
- everyone has been great. When I applied everyone was so helpful. I have been unemployed for a year now. I really appreciate how helpful everyone was.
- everything is great, keep up the good work.
- financial aid needs to be available for students that don't have kids and unable to work due to class schedule and living at home.
- financial aide needs to be more adequate.
- for math I think we should have more time on each chapter so that we can understand better.
- for some of the classes like BIO 168 & 169. They should try to explain more about chapters. When the chapter end comes a test. Everyone wonder why they fluck. They need to put it in more details.
- get emergency call boxes on campus, hire more police!
- get their mess together because the school staff act like the school is broke but there is always some stupid activity going on when we need supplies for the cosmetology program in order for the students to continue to train and do clients.
- getting help from the head of financial aid is impossible. No one returns messages or can assist me when I ask for help. Very annoyed with faculty in financial aid department. Also the dental heygiene break room is rarly ever cleaned. The bathrooms stairwells and hallways (mainly in the main building) are always filthy, is there even a custodial staff here?
- give the students the option of taking classes online or at campus. Not just online. Get a chemistry teacher. All classes should have an on campus option. More classes needed.
- great school
- great school. Preparing me well for transfer to a university.
- have more comfortable chairs in all of the classrooms with tables.
- having no anatomy and physiology teacher for a month didn't help our class
- HCC is a great place to receive your education. It has a very positive atmosphere. I tell people all the time about HCC and try to get them to join. If you need help with anything the staff is very helpful.
- HCC is a great school!
- HCC should let the students choose if they would like to take chemistry online or on campus. Because some students need to take chemistry but learn a lot better with a teacher in front of them teaching.
- I am enjoying myself and learning a lot at HCC.
- I am glad to have this chance to better myself and you be able to help other that my love and God love.
- I am happy today.
- I am very satisfied.
- I can honestly say that everyone at HCC sincerely care about the success of students.
- I don't like HCC at all.
- I enjoyed all my classes this year.

- I feel the office staff are racist against white people.
- I feel the student population part should be taking off. I don't think to ask personal question like that on here.
- I find the amount of smoking on campus distracting.
- I had a wonderful time here at HCC. I got more opportunities to express myself. I really want to thank hcc staff and faculty. I am transferring next semester, so I hope I use all the information that HCC has provided.
- I have been going to HCC for sometime now and it has been a learning and rewarding experience. I have taken regular classes and online. This year I really had a bad experience, not this class but I have enjoyed going here though.
- I have learned a lot since I have attended HCC. My first year I was disappointed because I failed math but I aiming to past this semester.
- I have really enjoyed my experiences here at HCC. I have learned so much about the curriculum I'm taking now and look forward to transferring to a 4 year college after I get my associate's degree. Since going to HCC I've felt welcomed and accepted by students and teachers around campus. I feel a lot more confident about myself and hope to learn more in life about children, I really enjoy attending HCC.
- I just think that cosmetology should be put in the slideshows that the school shows to the students! We have attended every event held here and we don't get recognized for anything!! Even the gardens get recognized for the work they do.
- I personally love this school, thank you for the quality education you provided me.
- I really have learned a lot this semester. I have had some good instructors and who really cared about my progress.
- I suggest HCC puts more light in the parking lot.
- I think cosmetology should have a dress down day whereas we don't have to wear uniforms everyday. Need to involve cosmetology in more programs and activities.
- I think every classroom should have tables and chairs, I am a big person and its hard for me to fit in a desk so I think it would be much better if all classes had tables and chairs not desks.
- I think it should be a smoke free campus
- I think mothers need more help with childcare services. We do not receive enough help from halifax and they need to lower the age for kids to attend daycare at the college.
- I think that the LAC needs more space because once the lab is full students are turned away and the LAC staff is really helpful when a problem arouses. The LAC allows students to talk and that's helpful with group projects. Also, I have no advisor and I would like one. I am a human service major and I think its unfair that we get the run around when registering or trying to ask questions. We need our education just like any of the other majors.
- I think the TEAs test was a joke. I'm in the DH department and it was very frustrating for me to get into this program. I was first told I could only take the TEAs test once, then I found on the HCC website where it says you can take it twice. Tami Argo gace me the run around and noon else gave me a straight answer. then I got a call saying I could take the test again and I passed with flying colors. very confusing and frustrating process!!

- I think we need more parking area closer to the building and more lighting in the parking area. Need safety drills, which are not being practiced at the present time. Need to get the drug problem under control. Need to address the dress code (sagging pants)
- I took up a class called BLET. A very hard class. I could not keep up with the reading. Comprehending the passages from the subject. The very same day, I made the decision to do something about my reading. I put myself in a reading lab class and from that day on, my reading went from an 8 to 11.1. I owe all of that turn around, in my reading level, to a very special teacher. One who not only taught me my lessons but showed me that there are still some very good teachers out there. Ones who have a heart to teach yet show you love. Thanks for being there for me. Thanks for being my friend. Won't ever forget you. Thank you Mrs. Cousin for everything.
- I would have liked a better teacher for a + p not having a teacher for almost a month has put me at a disadvantage!! And I do not believe the teacher we have now is doing good at all, my grades are dropping and it has not been fair.
- I would like for HCC to offer more courses for people who are planning to transfer.
- I would like teachers to make sure they make consideration of other classes when it comes down to work for other classes. Always have an open heart to student without looking at us crazy.
- I would suggest a better selection of instructors who are competent in their field of study.
- I would suggestion that the drainage be clean on a regular basis because when it rains I feel been a staff or student, we should have to walk in water up pass our ankle. The water problem is real bad in 100 building parking lot when it rain. There also should be enough light in the parking lot for night class. The campus is very unsafe at night. There should be an area where you can go and call for assist like a telephone alarm phone box in every parking lot.
- if a student don't have enough money to pay tuition please help them.
- If the students don't have money to pay off their tuition. Please help them so they can return to college to finish to get their degree.
- I'm dissatisfied that when the a & p teacher left they had no immediate replacement. Now the students have to struggle to pass the course with proper direction and instruction.
- I'm fresh to death like a million buck!! LOL!!!
- I'm having a great time at HCC.
- it is a great program and a good school.
- it is a problem when the counsellors sign everyone up for a 2 year are degree. More than likely this has happened to more students than me. I was lucky enough to transfer to dental hygiene while most students get discouraged with a degree that's not truly going to benefit them, so they drop out.
- it is such a great school and I enjoy coming every moment of it.
- it would be nice to include classes or programs to promote social conformity (such as dress, how to tie neckties, proper dining etiquette, social behavior for events and gathering, social hosting, etc.)
- keep doing the good work.
- keep up the good work.
- library computer open later especially for night students, they try to close down to early. More degree programs.

- more classes should be offered that students need. Such as math 140. There was only one math 140 class for up coming semester. ACA118 is only offered in the evenings, there weren't any morning ACA 118.
- more teacher like programs. So you can get prep a bachelor degree and not leave HCC.
- need make program for all girl. Take us on trips. Show us how the real world is.
- need more help with job placement upon completion of degrees, diploma, certificate.
- need more parking spaces and more room in the LA class
- need to offer more classes
- needs more places where students can chillout. The quiet room is too quiet, the library is too quiet and the cafeteria is too noisy. Students need a room where they can play card games/board/video and/or watch tv after and/or between classes, which will also strengthen communication and social skills.
- nice environment
- no I'm satisfy with this college
- not enough seats in class or enough classes. There is only one math 140. ACA 118 only has 2 classes and are always full as well as Bio 169, it's hard to get in a class.
- not to long ago my car was hit and instead of the problem being solved with the school so now I have to fix my car by myself. I feel like we need cameras in all the parking areas just incase this happens again.
- nursing department: need soda and snack machine! And printer in the computer lab that works.
- nursing instructors (some) need to be more into the needs and concerns of students. We are here to learn and we should be treated as if we matter. Books should be ordered to suit our agenda it was bad.
- nursing students need lounge with microwave, printer in the nurses lab should be repaired. There's no color printer on campus.
- nursing tutors should be available because the nursing program is so demanding.
- offer more evening classes in cosmotology
- other students who drive should not be taking up two parking places with one car.
- overall my hcc experience is a great one. There are several areas concerning my program of study which I feel could be changed to better facilitate the learning process. There is a high anxiety level in our program which does not create the best atmosphere for retention and application of information. that I have no idea how to change.
- overall my rating for HCC, I have enjoyed the time spent here. I have learned a lot since I have return back to school. Hopefully what I have learned will help me but in the working world.
- parking space needs to be increased and more lights at night when leave the LAC.
- people should explain what clock hour conversation is! And that it applys to you.
- please do not cut down trees for this anymore and I ain't got no time for this.
- please, please designate a place to smoke. Stop the smoking around the doors (enter and exit)
- security needs to patrol areas more better, the guys need to wear their pants in a decent way and the young ladies as well. Students need to respect each other and stop cursing and talking loud there are older people here. Just respect each other.
- shotwell and carl harris were great.

- Some rooms have leaky ceilings that needs to be fixed. The LAC leaks in a few spots and the front of the 100 building is real bad. The LAC is too hot and humid. The big classrooms are usually too hot while employees offices are really cold.
- some teachers take too long to check your work and won't respond to emails.
- some the teacher at HCC they got a nasty attitude with student and they try to get smart at the student no reason and they you do you want to drop my class in the middle semester.
- students need help with transportation.
- suggestions: Invest in upgrading current classrooms with adult-size comfortable seating and state of the art equipment. The current classrooms reflect negatively on HCC.
- survey is too long
- thank you for all of your prayers, god will bless you.
- thank you for the lights you provided for the night students. It really made me feel safer. As a suggestion why not have campus security to drive around about 8:50 pm to ensure females are/feel safe as we walk to our cars. Another good suggestion is for the financial aid office-why not have alphabetized lines such as A-E F-J, etc to shorten lines during the beginning of the semesters. It would cut down on the long lines and frustrations of those of us who have time schedules and try to work around school and work.
- thank you for this opportunity.
- thanks for all that everyone has done for continued success.
- the addition of an eating facility for the cosmetology dept. since they work with the public/clients and can't readily leave campus or visit cafeteria for lunch breaks when they have clients. A breakroom for that dept. would be great. Also I feel it is unnecessary to wear uniforms as long as we are dressed appropriately. I also feel that attendance should be taken in consideration when students are sick or have other emergencies that require them to either miss school or leave early due to important situations that may be out of our control.
- the campus needs to have more lighting for the people who have night classes.
- the computers are outdated.
- the ERC should only be used for classwork and not facebook, myspace, video games, youtube, etc. There is an entire room filled with computers for those websites. Sometimes when you walk in the ERC, over half of the computers are being used for that nonsense and you have to sit and wait in the lobby for a computer to open. then their is the person who may be doing class work but they are logged on to a movie website as well and others are forced to either hear what they are listening to or listen to them sing softly or hum the lyrics to the song on the net. Lost, sick people should be ban from both computer labs. This is by far the easiest way to make everyone on campus sick. Other than that I feel that the ERC and LRC staff are really good people, and I wouldn't know what to do if the labs were not there.
- the LAC is too small and doesn't have the software needed for my classes, the computer rooms that do have the software can't be used outside classtime. Also some of the computers in the lab are so old they can't run the software well. I'm taking CAD in the spring and the computers there can barely run at all. I'll probably have to buy software for my home computer.
- the lighting in the parking lots is not enough and I never see any security around. The LAC is too small with not enough computers. Overall, my experiences here at HCC have

been great. Everyone from taking my placement test to financial aid, admissions and the overall experience of registering have been kind. The faculty and staff have all been truly concerned about each student's progress in their education.

- the nursing department needs a lounge area w/ a microwave so we can heat up our lunches since we're here almost all day. Dental hygiene has a fridge and a microwave, that we are not allowed to use.
- the nursing program needs to be modified. There is a significant problem when most students fail or have to retake the program repeatedly. Of the 45 students that were in the RN fall '08 less than 13 remain.
- the parking lot needs more lights also the side parking lot by the 100 building needs a better drain system.
- the placement tests need to be ungraded. Many other schools are using computers to take these tests whereas HCC uses the paper books and scantrons.
- there have been many comments that the nursing teachers are fond of helping non-white students.
- there is a great need for new furniture especially in the interior design dept. the drafting tables, chairs and computers leave a lot to be desired. The student lounge needs to be a more inviting and comfortable space for students who have large time gaps between classes. the financial aid dept. should be required to help students file for a stafford loan instead of sending you to the website (aren't they paid for their services?)
- there needs to be more classes offered in the classroom.
- there needs to be more lighting in the parking lot.
- there should be some healthy food choices available on campus. Salad or fruit or something like that would be nice to have available in the cafeteria. Also some pasta options would be nice. Anything in addition to all the fried foods would be great. It only makes sense when you consider this college offers 2 healthcare programs.
- there should be wireless internet in the library in the little booths for studying.
- this is a fabulous place for design. Also a great starting place for students entering college for the first time or re-entering after several years.
- this was very long.
- to me HCC is more interested in the \$ than students' personal needs. I have had wonderful teachers: Dr. Galum, Mr. Wheeler, Mrs. Boone, Mrs. T-these teachers teach what you need to know and use in your future.
- To whom it may concern. I spend good money for my education. Today I was not able to do that because of the survey that was given in class, maybe next time the survey could be posted online.
- too many surveys
- waiting list for nursing too long!! Need more slots and teachers.
- we need some tables and chairs in every classroom for larger students.
- we need to have a daily word for students. They don't always have good days we all need to feel loved and encouraged. We wear name tags but it's not doing anyone any good if a person can't speak to them and see their name. It makes one wonder, why do we have these names hanging on us? just for looks, safety or what? It should be for friendly let us adults be friendly to each other by looking at the name tag and saying hello john good to see you lets be more friendly.

- well I think that HCC is a great school and I would recommend anyone to come here. This is my first year and I love it to death. Couldn't be better.
- when there is a problem the chain of command does not resolve it. HCC cares more about their reputation (most of the high employees anyways). They do not have programs for people who are a bit more intelligent and need a challenge. Student support services is great though and they do work very hard.
- why should cosmetologist wear uniforms, when the major doesn't deal with anything with nursing or what we wear, also knowing that we drape clients and put on an apron themselves so nothing wouldn't interfere with either? Another question why is there such a thing as absence, because you never know what the situation is with that student; because I feel that as long as you maintain to keep coming to school, it shouldn't matter and believe it or not that's what stop the school from populating because people look at their days and stop going.
- yes, I would like to suggest a better paralegal program so the students can actually go to class and not do all work online.
- you all have a great school.
- you need to offer more night class for the human service field. We need an advisor to help us.